

CLEONI Sp. z o.o.
Rożnowo, Ul. Usługowa 19
64-600 Oborniki, PL

TERMS OF WARRANTY

1. The CLEONI company, hereinafter referred to as the Manufacturer, guarantees the User good quality and efficient operation luminaire, only if the luminaire is installed, stored and operated in accordance with the instructions in the User Manual.
2. The warranty is granted for a period of 24 months from the date of sale of the device to the User.
The warranty period is extended by the warranty repair time.
3. By providing the lighting fixture for warranty repair, the User is required to present a valid Warranty Card and the luminaire itself, without any traces of changes and User's interference.
4. The warranty covers free repair or replacement for another undamaged luminaire exactly the same type, if the defect was found to be due to the Manufacturer's fault.
5. The warranty does not cover external mechanical damage.
6. The warranty does not cover damage caused by events such as: lightning strike, overvoltage in a power or telephone line, fire, flooding or another uncontrolled phenomenon, independent of the Manufacturer.
7. The warranty does not cover damage caused by non-compliance with the User Manual during connecting the luminaire with the use of other and higher power light sources than the one recommended by the Manufacturer.
8. In order to perform a warranty repair, the User is obliged to deliver the device to the point of sale in which he made the purchase at his own expense. After the repair, the device will be sent back at the Manufacturer's cost, to the point of sale where the purchase was made.
9. The warranty repair will be performed within 14 days, excluding special cases, when the defect has not permanent feature and longer diagnosis of the luminaire is necessary.
10. The User loses warranty in the event of interference in the lighting fixture by people or repair services, for which the Manufacturer did not express written acceptance.
11. The User loses the warranty in the case where the room in which the luminaire is mounted does not meet the requirements of correct operation described in the User Manual.
12. Delivering the lighting fixture to the point of sale in which purchase was made, the User is obliged to give its own contact information and attach a short description of the fault.
13. The Warranty does not give the User the right to demand the return of lost profits related to damage of the luminaire.
14. The Manufacturer's liability is limited to an amount equal to the price of the complained product.
15. The warranty conditions do not affect the statutory rights of the consumer, in line with current applicable law regulations, or the consumer's rights regarding to the Seller and the Manufacturer, which result from the purchase and sale agreement.
16. The point of sale in which the User has made a purchase, is responsible for the proper completion of the Warranty Card.
17. Any disputes that may arise in the light of this Warranty, will be dealt with by the competent court for the registered office of the Manufacturer.